

PRESS RELEASE

Chambre de l'assurance: a transition without compromising public protection and member support

The obligations of members of the Chambre de l'assurance de dommages and the Chambre de la sécurité financière remain fully in place

Montréal, August 14, 2025 – The Chambre de l'assurance, formed following the merger of the Chambre de l'assurance de dommages (ChAD) and the Chambre de la sécurité financière (CSF), continues to implement its governance structure while ensuring business continuity. Resulting from the adoption last June of the Act to amend various provisions mainly in the financial sector, the new entity maintains all services offered to members and the public.

Regulations, policies, and mechanisms for protecting the public remain in effect. All members must continue to comply with their obligations, including codes of ethics and continuing education. The requirements for the current continuing education cycle remain unchanged: the CSF cycle ends on November 30, 2025, and the ChAD cycle ends on March 31, 2026.

An experienced CEO for an orderly merger

Since July 4th, the Chambre de l'assurance has been headed by Chantal Lamoureux, LL.B., CRHA Distinction Fellow, IAS.A. With extensive experience in governance, organizational development, and professional regulation, Ms. Lamoureux previously served as head of the Institute of Financial Planning. She has also held management positions in large public and private organizations, including the CRHA Order. She holds a bachelor's degree in law and has completed graduate studies in educational technology.

"I observed in our employees both a deep pride and a strong commitment to protecting the public. We will work together to build a strong, transparent organization that is firmly rooted in the financial ecosystem. Among our first objectives, we want to ensure continuity and maintain the quality of services to members while we proceed with an orderly merger of operations within the Chambre de l'assurance," said Ms. Lamoureux.

The transition committee lays the groundwork for effective governance

To facilitate the merger of the two organizations, a transition committee was established within the board of directors, as required by the Act. In addition to the chair of the board, Mario Albert, the Quebec Minister of Finance appointed Richard Blain and Sylvianne Chaput to serve as independent directors on this committee. Jean-Alexandre Gouin and Jean-Philippe Vézina were then appointed to serve on this committee among the elected directors of the former CSF and ChAD boards.

“Our mandate is clear: to establish effective governance, propose a meaningful mission and vision, and define the guiding principles of the transition project. These foundations will shape the first strategic plan of the Chambre de l’assurance and guide the teams throughout the merger process,” explains Mr. Albert.

Continuity of services

Throughout the transition, operations are continuing as normal. The teams in place, information centers, and all services remain accessible. Members and the public can continue to consult the [ChAD](#) and [CSF](#) websites for information, or contact the respective information centers.

About the Chambre de l’assurance

The Chambre de l’assurance is mandated to provide quality oversight of the insurance and financial planning sector while maintaining a high level of public protection. It oversees the continuing education, ethics, and discipline of its members, who practice as: financial security advisors, group insurance representatives, mutual fund representatives*, scholarship plan representatives*, financial planners (for ethics and discipline only), damage insurance agents, damage insurance brokers, or claims adjusters.

****As of July 2026, the Canadian Investment Regulatory Organization (CIRO) and the Autorité des marchés financiers (AMF) will be responsible for supervising members in these disciplines.***